

“This helps prevent situations in which, say, a department orders thirty catheters, when it only needs five,” Bonnet continues. “Thanks to this growing awareness, stock levels of approximately thirty departments in our region have dropped 60% and it is much less common for items to expire past their sell-by date.” Bonnet has worked at Cordaan with much enthusiasm for years, knows all of the residents by name and works closely with all of the care providers. He uses the online Medeco Ordering and Information System known by its Dutch acronym of MedBIS.

That makes the ordering process quick and easy. “Departments can place orders 24 hours a day on their PCs, at work or even from home, if they’ve forgotten something,” he explains. “I check the order list every morning. If everything is in accordance with protocol, I send the order on to Medeco. Plus, departments can also view their ordering patterns on a monthly basis and compare them to those of other departments. The purchasers and managers can see if they are keeping within budget and compare their costs to other departments. Our costs have, as a result, dropped considerably.”

Medeco also keeps a tab on things. “If we notice that a department is exceeding its budget, we contact them,” says Carroll Duinker at Medeco. “Did they accidentally order too much? Has there been a flu outbreak?”

“The system works quickly, efficiently, and securely and is extremely sophisticated,” Bonnet says. “The incontinence products can be delivered labelled with the client’s name. That saves us valuable time that we can spend providing care. Because, in the end, that is what matters: providing our clients with the right care and medical devices in time.”

Next year, Medeco plans to develop its total concepts even further. In the event of a contamination by *Legionella* bacteria, for instance, or a norovirus outbreak, the ordering system will automatically show what products could be used in conjunction to stem the tide. In addition, ordering for individual residents will be expanded to include more medical devices.

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“We used to get the wound care and incontinence products delivered in bulk. Now, individual departments can order exactly how much they need for a 24 hour period online – with the price given right there. As a result, the departments have a better appreciation of what everything costs,” says Jan Bonnet, regional purchasing agent at Cordaan.

Cordaan
care facility
prevents
waste